

# Eastern Canada Delights Ontario to Quebec Escapade

15 Days | 14 Nights DM-SD YYZBSTEST

Toronto ON

"Set off on an unforgettable 15-day journey through Eastern Canada's gems: from the majestic Niagara Falls to historic Quebec City, charming La Malbaie, Charlevoix country and the scenic 1000 Island River Cruise. Immerse in the beauty of Toronto, Ottawa, and Montreal, and savor the essence of Ontario and Quebec on this extraordinary tour."!



# **Highlights**

- **₩ Unforgettable 15-Day Journey** through Eastern Canada's Hidden Treasures
- Majestic Niagara Falls Witness the Power of Nature's Beauty
- Historic Quebec City Step into a World of Old-World Charm
- Charming La Malbaie, Charlevoix Experience Tranquility in Nature's Embrace
- **d** Scenic 1000 Island River Cruise Sail Through Picturesque Waters
- Immerse in the Beauty of our vibrant cities Toronto a fusion of cultures, Captivating Ottawa, Lively Montreal
- Essence of Ontario and Quebec Savor the Unique Flavors and Culture
- **a** Capture Unforgettable Memories
- Contact Us: <u>sales@dmci.ca</u> | +1 (416) 425 8001
- Wisit Our Website: www.dmci.ca

#### Includes:

- √ 14-nights accommodations.
- Niagara Falls Admissions to Voyage to the Falls Cruise.
- ✓ Niagara Falls Admissions to Journey Behind the Falls.
- ✓ Ottawa Walking Tour .
- ✓ Quebec City Walking Tour.
- ✓ La Malbaie Ferry tickets from San Simeon to River-
- ✓ Montreal Old Montreal East Walking Tour.
- ✓ Rental of mid-size car. Option to upgrade offered.
- ✓ Charges will apply.
- ✓ Unlimited Mileage.
- ✓ Taxes, GST.





Map Link - https://www.google.com/maps/d/u/1/edit?mid=1zkAwNbhl9ZM8-flG25KeigngkMj1iyl&usp=sharing

Driver Age: minimum age 21. Must hold a Driver;s License that will allow you drive in Canada.

## Day 1 - Arrive in Toronto, ON

Arrive in Toronto, ON, Canada. After you have collected your luggage, head to the airport's rental depot to pick up your rental car. Drive to your hotel in downtown Toronto.

Overnight in Toronto

#### DAY 2 - SPEND THE AY EXPLORING TORONTO.

#### Distance:

"Toronto: Where Diversity and Excitement Collide. Embark on a Day of Discovery Amidst Multicultural Marvels and Endless Possibilities."

## Highlights:

2074 Steeles Avenue E, Unit 1 & 2, Brampton, ON, Canada, L6T 4Z9
Phone: +1 416 425 8001 | E-mail: sales@dmci.ca
www.dmci.ca



- Explore Toronto on Two Wheels: Join us on a Bicycling Tour for a Thrilling Ride Through Iconic Sights and Local Treasures.
- Reach New Heights at DCN Tower, Dive into Wonder at Ripley's Aquarium.
- Harbourfront Delights Waterfront serenity, events, and cruises await your adventure!
- Unveil Toronto's Treasures Queen & King Street vibes, iconic City Hall, serene High Park, cultural Distillery District, and flavorful St. Lawrence Market await exploration.
- St. Lawrence Market Indulge in Local Flavors: Discover culinary treasures at St. Lawrence Market's historic charm.
- Step into Enchantment Explore Distillery District's artsy allure and dining delights, a captivating afternoon escape.
- Toronto Islands Island Bliss Beckons: Ferry away to Toronto Islands for serene picnics, biking, and beachfront leisure."
- Dive into Culture: Roam the Royal Ontario Museum & Art Gallery of Ontario A Journey through Time and Artistry Awaits!
- Discover Global Flavors Toronto's vibrant neighborhoods Greek Town, Little Italy, China Town, Little India, and beyond!"

Overnight in Toronto, ON.

#### DAY 3 - DRIVE TO NIAGARA FALLS.

Distance: 128 KM | 80 Miles

#### Highlights:

- Drive the backroads of Fruitland and Vineland.
- Sample fresh frits at Farmers Markets.
- Indulge in Wine Tasting.
- Soar above the Falls on a Helicopter Tour.
- Top it all off with a romantic dinner overlooking the Falls.

Embark on an unforgettable journey from Toronto to Niagara Falls, winding through scenic backroads. Stop by some of the farmers markets in Fruitland and pick up some fresh fruits for your journey in the days ahead. Indulge in some VQOA wine tastings experience we offer in Niagara's Vineland. Nd before you hit Niagara Falls, soar above the Falls in a thrilling helicopter tour. Top your day off with a mesmerizing dinner overlooking the illuminated Falls. Your dream escape awaits!"

Overnight in Niagara Falls, ON.

# Day 4 - SELF-GUIDED TOUR TO NIAGARA FALLS & NIAGARA ON THE LAKE.

#### Highlights:

- Voyage to the Falls Boat Cruise.
- Journey Behind the Falls.
- Visit charming Nagara-on-the-Lake.
- Lots of free time at the Falls.



Experience the magic of Niagara Falls, ON, and discover the charm of Nagara-on-the-Lake. Dive into adventure with iconic experiences: Voyage to the Falls Boat Cruise and Journey Behind the Falls. Your unforgettable getaway begins here!

Overnight in Niagara Falls, ON.

# Day 5 – Drive to Ottawa. Distance: 576 KM | 358 Miles

#### Highlights:

- Prince Edward County
- Sandbanks Provincial Park

Depart the thundering Niagara Falls for the charming allure of Ottawa, where natural wonders meet historic elegance. Enroute, you will pass by quaint little towns. Pull off the highway and visit Prince Edward County with its lovely vineyards and the Sandbanks Provincial Park.

Arrive late afternoon in Ottawa and check into your hotel.

Overnight in Ottawa/Gatineau.

#### DAY 6 - WALKING TOUR OF OTTAWA.

# Highlights:

- Walking tour of Ottawa.
- Spend the evening at Ottawa's vibrant Byward Market.

Go on this unforgettable journey of Ottawa - where rich history meets vibrant culture. Let the capital's charm embrace you! "Step into Ottawa's captivating history on a 2 ½ -hour guided walk. Uncover political tales, stunning architecture, and iconic landmarks. Snap photos at Parliament Hill, War Memorial & more. Dive into the past, create memories today!"

Indulge in a vibrant evening at ByWard Market – where culinary delights, artisanal treasures, and lively atmosphere unite for an unforgettable experience.

Overnight in Ottawa/Gatineau.

#### DAY 7 - DRIVE FROM OTTAWA TO QUEBEC CITY.

#### Distance: 444 KM | 276 Miles

#### Highlights:

- Stop by at Le Château Montebello, perhaps the largest log cabin in the world.
- Trois-Rivières, where two rivers meet. Savour Quebec's cuisine at the local eateries.
- Drive along scenic Rue Chemin.

The 5 ½ hour drive from Ottawa to Quebec City via Montebello, Trois-Rivières, and Rue Chemin is a captivating journey that takes you through charming villages, scenic countryside, and ends in the enchanting ambiance of Quebec City's Old Town. It's a route that offers a blend of natural beauty and cultural experiences, making it a memorable way to travel between these two iconic Canadian cities.



Leaving Ottawa, you'll enter Canada's scenic wilderness, passing charming towns like Montebello on the Ottawa River. Visit the impressive Fairmont Le Château Montebello, a massive historic log cabin.

Next, proceed to Trois-Rivières, where two rivers meet. Its French colonial past enriches the city. Admire its charm and grab local cuisine at eateries for a taste of Quebec's authenticity.

Continuing, you'll follow Rue Chemin, a winding road through idyllic rural scenery. Experience Quebec's beauty: rolling hills, vast farms, and possible Saint Lawrence River views. Tree-lined, the route offers a serene and peaceful drive.

The journey ends at Quebec City's famous skyline, dominated by Château Frontenac in the Old Town.

Overnight in Quebec City, QC.

#### DAY 8 - WALKING TOUR OF QUEBEC CITY.

## Highlights:

- Old Quebec City Walking Tour.
- Lots of time to indulge in a variety of guided and self guided tours and activities.

This morning, depart on a walking tour of Old Quebec City. Explore the heart of history in Old Quebec City's captivating walking tour. Traverse Upper and Lower Town, uncovering iconic sites like Fortifications, Citadelle, & Notre-Dame Church. Delve into 1608-present stories with an expert guide, adding intrigue to UNESCO heritage. Embark on a journey of discovery today!

## Other things to do in Quebec City

- Montmorency Falls Experience the breathtaking Montmorency Falls! Feel the mist; explore trails, bridges, and gardens. Aside from the falls, this park offers walking trails, suspension bridges, and a beautiful garden. It's a great spot for a leisurely outdoor experience.
- Isle d'Orleans Unveil the charm of Isle d'Orleans, Quebec. Delight in scenic landscapes, savor local flavors, and immerse yourself in rich heritage.
- St. Anne Canyon Discover endless wonders at St. Anne Canyon! Zip line, hike trails, and marvel at waterfalls. Unleash adventure today!
- Whitewater Rafting in Valcartier Experience heart-pounding whitewater rafting in Valcartier, just 40 minutes drive north fo Quebec City.
- Art and Culture Visit local galleries, studios, and museums to experience Quebec's vibrant art scene. The Musée National Des Beaux-Arts du Québec is a must-see.
- Culinary Delights Savor seasonal treats like pumpkin-flavored dishes, maple syrup, and hearty comfort foods in the city's charming cafes and restaurants.

Overnight in Quebec City, QC.

#### DAY 9 - DRIVE THROUGH BEAUTIFUL CHARLEVOIX COUNTRY TO LA MALBAIE.

Depart Quebec City on a scenic journey from Quebec City to La Malbaie in Charlevoix. Unveil breathtaking vistas, charming villages, and a world of natural wonders. Experience the allure of the road less traveled."

Distance: 142 KM | 89 Miles



#### Stops suggested along the route:

- Basilica of Sainte-Anne-de-Beaupré Discover serenity at Basilica of Sainte-Anne-de-Beaupré: Architectural marvel & spiritual haven. Unveil history.
- Saint-Joachim Discover Saint-Joachim's breathtaking river vistas. Capture panoramic perfection at lookout points. Your lens, their beauty—unforgettable.
- Omerto, World's first Tomato Wine Discover Omerto, the world's first tomato wine! Embark on a unique and flavorful journey with this innovative creation. Taste tradition reimagined.
- Baie-Saint-Paul A charming artsy town nestled in a picturesque valley. Stroll through its vibrant streets, art galleries, and enjoy the local cuisine.
- L'Isle-aux-Coudres a charming island located in the Saint Lawrence River in Quebec, Canada. Known for its
  picturesque landscapes, rich history, and welcoming atmosphere, there are plenty of things to see and do
  on this lovely island.
- Les Éboulements This area offers breathtaking views of the St. Lawrence River and unique rock formations. Don't miss the opportunity to stop and capture some memorable photographs.
- Pointe-au-Pic A picturesque village in La Malbaie with a historic lighthouse and beautiful waterfront. Take a walk along the promenade and enjoy the serene atmosphere.

Arrive early evening in La Malbaie and check into your hotel.

Overnight in La Malbaie, Qc.

#### DAY 10 - DAY FREE IN LA MALBAIE.

Embark on a captivating self-guided adventure through La Malbaie's picturesque landscapes. Uncover hidden gems, savor local flavors, and create memories that last a lifetime.

#### Things to see and do in La Malbaie:

- Fairmont Le Manoir Richelieu Discover the allure of Fairmont Le Manoir Richelieu; a timeless luxury escape with captivating architecture and exquisite landscapes. Indulge in scenic strolls and fine dining perfection.
- Get lucky at Casino de Charlevoix Play your luck, savor fine dining, and enjoy entertainment galore in one exciting destination.
- Charlevoix Museum Dive into Charlevoix's rich heritage at the captivating Charlevoix Museum. Uncover history through art, artifacts, and interactive displays.
- Observatoire de la Capitale Elevate the adventure at Observatoire de la Capitale. Unveil breathtaking St. Lawrence River views from a stunning observation tower.
- Outdoor Activities The region offers opportunities for hiking, kayaking, and whale watching. You can also enjoy skiing and snowshoeing in the winter months.
- St. Patrick's Church Admire the beautiful architecture of this historic church, which dates back to the late 19th century.
- Flavorful Cuisine Indulge in the local culinary scene by trying traditional Quebecois dishes and regional specialties at local restaurants.
- Charlevoix Maritime Museum Learn about the maritime history of the region, including its connection to the St. Lawrence River and fishing traditions.



- Golfing Enjoy a round of golf at one of the scenic golf courses in the area, offering beautiful views and challenging gameplay.
- Art Galleries and Studios Explore the local art scene by visiting galleries and studios showcasing the works
  of talented local artists.
- St. Simeon visit the quant little village of St. Simeon.
- Tadoussac go on a whale watching cruise at Tadoussac. Start early fi you plan to go whale watching.

Overnight in La Malbaie, Qc.

#### DAY 11 - DRIVE THE ROUTE DES NAVIGATEURS TO SHERBRROK IN THE EASTERN TOWNSHIPS.

The Route des Navigateurs, also known as the Navigators' Route, is a scenic drive that follows the south shore of the St. Lawrence River in Quebec, Canada. It offers stunning views of the river, charming towns, and various attractions along the way.

# Distance: 542 KM | 336 Miles Stops suggested along the route:

- Rivière-du-Loup Start your journey with a ferry crossing from San Simeon to in Rivière-du-Loup, a picturesque town with a lively waterfront on the south shore of the mighty Saint Lawrence River. Take a stroll along the Promenade de la Mer, visit the Parc des Chutes, and explore the historic district.
- Kamouraska Step into Kamouraska's history! Stroll the 16-panel tour: Miller quay, Morel & Leblanc avenues, Paradis mill - tales unfold.
- Saint-Jean-Port-Joli Immerse in arts at Saint-Jean-Port-Joli. Galleries, workshops, and charm await. Explore Église de Saint-Jean-Port-Joli's beauty.
- Montmagny beckons! Serene Jardins du Mont des Récollets & immersive maritime history at Carrefour maritime. Unveil beauty & past.
- L'Islet Discover L'Islet's allure! Domaine de Gaspé's elegance, gardens & L'Islet-sur-Mer's coastal charm await. A perfect escape!

Overnight in Sherbrooke, QC.

#### DAY 12 - EXPLORE EASTERN TOWNSHIPS.

## Distance: 156 KM | 97 Miles

The Eastern Townships, also known as the Cantons-de-l'Est, is a picturesque region in southern Quebec, Canada. It's characterized by its charming towns, rolling hills, serene lakes, and rich cultural heritage. Visitors can explore a variety of activities including outdoor adventures, cultural experiences, and culinary delights. With its vibrant arts scene, historic villages, and stunning landscapes, the Eastern Townships offer a unique and captivating destination for travelers seeking both relaxation and exploration.

Discover Eastern Townships' allure with these captivating gems: Magog's lakeside charm, Sutton's artistic vibe, Knowlton's historic allure, and North Hatley's elegance. Unearth the exotic essence of the region!

Arrive in Montreal early evening and check-in.

Overnight in Montreal, QC.

DAY 13 - OLD MONTREAL WALKING TOUR.



Explore the must-see historic sites of Old Montreal and uncover some of its hidden gems along the way. Our tour will take you to a variety of fascinating locations, including the exterior of the iconic Notre-Dame Basilica, the charming Cours le Royer, the vibrant rue St-Paul, the bustling Place Jacques-Cartier, the stately Town Hall, the picturesque Champ de Mars, and the renowned rue Bonsecours with its famous chapel. We will conclude our journey at the vibrant Bonsecours Market, where you can shop for unique souvenirs and sample local delicacies. This tour offers a comprehensive and unforgettable experience of Old Montreal's rich history and cultural heritage.

Rest of the day free to enjoy Montreal.

Overnight in Montreal, AC.

### DAY 14 - HEART OF ISLAND CRUISE, KINGSTON

Distance: 286 KM | 178 Miles

This morning do an early start to drive from Montreal to Kingston, an approximately 3 hour drive. On arrival in Kingston, proceed to the Pier for a Heart of Island, 1,000 Island Cruise.

Set off on a captivating voyage from downtown Kingston to the enchanting Admiralty Islands. Delight in picturesque channels and charming cottage islands. Dive deep into 1000 Islands' allure with the immersive Heart of the Islands Cruise. Live entertainment, rich commentary, and onboard amenities create an unforgettable journey. Explore history, indulge in a full-service bar, and savor the essence of this world-renowned region.

Rest of the day free to explore Kingston.

Overnight in Kingston, ON.

#### DAY 15 - END OF YOUR EASTERN CANADA DELIGHTS ONTARIO TO QUEBEC ESCAPADE.

Distance: 272 KM | 169 Miles

This morning marks the end of your self-drive tour. Hotel check-out time is at 11 AM. After checking out, drive to the Pearson international Airport (YYZ) airport and return your rental car and fly home.

End of your Eastern Canada Delights Ontario to Quebec Escapade Self Drive Tour

#### **Exclusions**

- × Airfare. Offered as a supplement on request.
- Breakfast and other meals unless listed under inclusions.
- \* Rental Car Insurance (CDW/LDW) is not included. We offer this as an optional add one feature. Additional costs will apply.
- × Canada Park Fees.
- × Additional Driver Fees.
- × Roadside assistance.
- × Gas for the vehicle.
- × GPS. Racks, etc.
- × Child and Infant Seats.



- × Parking & Tolls.
- × Porterage at hotels.
- × Bottled Water in hotel rooms.
- Travel Insurance is strongly recommended to all travelers. Travel Agents, please note If your client chooses to decline your offer to sell them Travel Insurance, you must secure a signed Liability Waiver, as required by the TICO, the Provincial Travel Regulatory Authorities of Ontario, Canada. DMCi Inc. sells Travel Insurance to residents of Ontario who are Canadian citizens or landed immigrants (Permanent Residence Card Holders) only. Non-Canadians and non-residents of Ontario or international clients must purchase Travel Insurance in their respective province, state, or country of residence.
- Visa and Documentation Fees.
- × Telephone calls, Laundry, and other expenses.
- × Any personal expenses.
- \* Gratuities for hotel staff (optional).Porterage at hotels.
- Gratuities for hotel staff (optional).
- × Optional Tours and activities.
- × Early Check-in and Late Check-out charges. Charges will apply.

#### **Hotels Featured**

Destination	Standard Category	Deluxe Category	
Toronto, ON	Holiday Inn Toronto Downtown Centre	Sheraton Centre or similar	
Niagara Falls, ON	Falls Hotel & Inn	Sheraton on Falls, Marriott Fallsview, Hilton Niagara Falls - Cityview Room	
Ottawa/Gatineau, ON	Four Points by Sheraton Gatineau	Hilton Gatineau, Delta Gatineau, Doubletree, or similar	
Quebec City, QC	Best Western Plus City Centre/Centre-Ville	Chateau laurier, Delta, Hilton Quebec City	
La Malbaie, QC	Hôtel-Motel Castel de la Mer	Hôtel-Motel Castel de la Mer	
Sherbrooke, QC	Quality Hotel & Suites	Delta Sherbrooke	
Montreal, QC	Best Western Ville Marie	Fairmont Queen Elizabeth, la Centre Sherton or similar	
Kingston, ON	Courtyard By Marriott Kingston	Delta Kingston or similar	

Rooms featured will be Standard ROH room unless specified otherwise. Hotels featured will be as above or similar. We feature a range of hotel properties. Hotel upgrades are available. Please check with us for rates and availability.

Rental Car featured in this package.





# FORD ESCAPE or similar IFAR

Transmission	Doors	Seatbelts	Large Suitcase	Medium Suitcase	Small Suitcase	Air Conditioning
Automatic	4	5		1	2	Yes

We do offer upgrades to full size cars, SUVs, and Mini Vans for an additional cost.

Please contact our Canada Destination Specialist for information and assistance.

# Things to know before you pick up your rental vehicle.

#### Your Car Rental also includes:

- Unlimited if offered under Tour Inclusions.
- Rental Car insurance (CDW/LDW) if offered under Tour Inclusions.
- Liability Insurance: Included in rates. Coverage up to the provincial required minimum.
- Sales Tax: Included.
- Social Service Tax: Included in rates.
- Vehicle License Fee: Included in rates.
- Airport Surcharge.
- Air Conditioning Excise Tax: Included in rates.
- Customer Facility Charge: Included in rates.

#### Driver

- The person in whose name the car rental has been booked and confirmed will be considered the primary Driver.
- Driver must be 21 years of age or older.
- Young Driver Surcharge Drivers age 21 and 24 are required to pay CAD 30.00 plus taxes, per day at the time of rental pick up. This surcharge will not apply to drivers 25 years or older.
- Additional Driver Fee: Each additional driver is CAD 13.50, per day, VAT included, paid locally.

#### Driver's License

- Driver/s must hold a valid Driver's License. Clients from abroad may be required to hold an international Driver's License.
- Driver's License must be held for a minimum of 1 year (some exceptions may apply).
- International Driver's License: License in any language other than English or French must be accompanied by an International Drivers License.
- Only the driver/s listed on the rental agreement are legally allowed to operate the vehicle.

#### **Credit Card**



- A valid credit card in the name of the primary driver must be presented at the time of picking up the rental vehicle.
- The rental agency will take a security deposit of between \$200 to \$750 on the primary Driver's credit card. Upon return of the car in good order, the deposit will be reversed.
- Credit Cards accepted locally: Visa, Mastercard, American Express & Diners.
- Cash Rentals: Not permitted.
- Debit Cards cannot be used to rent cars.

#### Insurance

- Collision Damage Waiver & Theft Protection (CDW/LDW) for the vehicle is included unless specified otherwise under Exclusions. If CDW/LDW is not included, same can be purchased at the Rental Depot at the time of picking up your rental car for an additional cost.
- Minimum deductible Collision Damage Waiver & Theft Protection (CDW/LDW) comes with a minimum deductible of between \$500 and \$1000 depending on the model of the vehicle you rent. Most mid-size cars come with a \$500 deductible.
- You will be required to purchase Collision Damage Waiver & Theft Protection should your personal auto insurance not cover the Insurance Coverage requirement.
- Insurance does not provide coverage for damage to windows, wheels, tires, hubcaps, clutch, keys, mirrors, roof, underside, or interior of the vehicle.

Roadside Assistance is not included in package cost. Same are available at an additional cost.

Personal Accident Insurance is not included in the cost of Car Rental.

Child Seats - Our rental cars do not come with child, infant, booster seats. These must be pre-booked and even when pre-booked, are subject to availability at the rental depot where you pick up your car. We recommend you bring your own child, infant, booster seats.

GPS - Most Rental Car depots do not carry GS any longer. You will have to depend on the GPS that comes with your smart phone or bring your own GPS.

## Rental Cycle

- DMCi voucher is a reservation document. At Pick-up time, clients will have to sign a rental agreement subject to the law of the country in which the rental takes place.
- Please review the rental agreement carefully before you leave the rental depot. Ensure you review the pickup and drop-off dates and timings, as any delay in returning the vehicle may result in an additional charge of a full day or more depending on when the vehicle is returned.
- Vehicle should be returned to the location printed on the Rental Agreement. Any deviation from this will attract additional costs and same will be charged to the primary driver's credit card on file.
- All rentals are based on 24-hour periods with a one-day minimum rental. A full day is charged for any portion of a day that the vehicle is used.
- There will be refund on unused rental days.
- There will be no refund for any rental where client is a no show.
- Should the rental run late, the client is required to alert the rental deport before end of rental and advise them of the delay in bringing the vehicle back.

Travel outside Canada



- Travel is permitted into U.S. If you pan to drive the vehicle into the United States, such information must be shared with us at the time of making your Self-Drive Tour reservation.
- Travel is not permitted into Mexico.
- When travel is permitted outside the renting country it is the responsibility of the renter/primary driver to make sure their vehicle complies with the local laws of the country in which they are travelling. This includes but is not limited to safety equipment, cross border documents, toll stickers, etc.
- Vehicles are not permitted to travel on ferries and/or to island locations without pre-approval.

## At the time of Pickup of your Rental Car

- Inspect the vehicle in bright light. It is easier to miss small defects at night or when you do the inspection under insufficient light. Inspect the exterior including the roof and the tyre rims for scratches, dents, mismatched body panels, or paint defects. Make sure there are no chips on the windshield.
- Check out the tires and make sure there are no cuts, and they have sufficient treads etc.
- Make sure you understand the controls headlights, parking lights, etc., windshield washers and so on.
- Make sure the radio, sunroof (if the vehicle comes with one) and the ports to connect your cellphone work.
- Determine there are no visible damages to the roof and the under carriage.
- Be sure the vehicle has all the options and accessories that you ordered and that they work.
- Inspect the interior for loose or misfitting trim and stains or other defects in the upholstery, carpeting, or headliner.
- Check the odometer and note the mileage even if you are on an unlimited mileage plan.
- Check and note the Gas levels. Check out which side of the vehicle the gas tank access is located and how to open same.
- If you notice anything unusual, insist on a full explanation and make sure same is noted on the Rental Agreement.

#### Ensure the vehicle has the following inside it:

- Owners Manual
- Copy of Ownership Registration Papers.
- Windshield Brush & Scraper (if you are driving during winter)
- Spare Tire, and the spare tire Jack.
- Accept the vehicle only if you are satisfied with the vehicle that has been offered meets your expectation for safe operation.

# Returning your rental car

- Refill the gas tank so that it is at the same level as when you picked up the car. Stop at a gas station as close to the rental agency as possible so that you do not run the gas down before you drop the car off.
- When returning the rental vehicle, driver must insist the rental depot staff walk around the vehicle, confirm the vehicle has been returned in good order including the windshield, roof, and undercarriage.
- Insist on a receipt closing the Rental Contract when you return your rental car.

# **Smoking & Pets**

• Smoking and pets are not allowed inside the rented vehicle. The rental company will apply a cleaning charge to the driver's credit card should this rule be infringed.



# Accidents during your rental

- The rental depot and police should be immediately notified. Follow the instructions of the rental depot relating to collision reporting etc.
- Outstanding Fines, Tolls, Parking Changes, Traffic Tickets
- The car rental company reserves the right to charge the driver's credit card for any outstanding tolls, parking changes, traffic tickets, etc. after return of the vehicle.

# Outstanding Fines, Tolls, Parking Changes, Traffic Tickets

• The car rental company reserves the right to charge the driver's credit card for any outstanding tolls, parking changes, traffic tickets, etc. after return of the vehicle.

#### **Deposit & Payment Policy**

- 31-days or more prior to start date of tour \$250 per person.
- Full payment required 30-days prior to start date of your tour.

#### **Change & Cancellation Policy**

- 31-days or more prior to start date of tour refundable less \$50 per person.
- 30-days or less 100% non-refundable.
- No Show 100% non-refundable.
- Unused Services non-refundable.

#### FAQ

- **Do clients require a Driver's License?** Clients operating the rental car must be in possession of a driver's license valid for operating the vehicle in Canada.
- What kind of information is required to book my rental car? We will need your First and Last Name exactly as on your Driver's License.
- What should be the minimum age of person driving the rental vehicle? Clients and must be at least 21 years of age.
- Is Insurance for the Rental Car included (Collision Damage Waiver/ Loss Damage Waiver with \$ 500 deductible)? No. Insurance for the Rental Car is not included unless stated under Inclusions. When CDW/LDW is included, a minimum Deductible of between \$500 and \$1000 depending on the model of the vehicle you rent. Most mid-size cars come with a \$500 deductible.
- Should I buy Rental Car insurance (CDW/LDW) You are required to purchase Collision Damage Waiver & Theft Protection should your personal auto insurance not cover the Insurance Coverage requirements of the Rental Car company. If you intend to use your personal auto insurance (applicable only in Canada and USA), to cover your Rental Car insurance requirement, it is your responsibility to ensure that your Personal Auto Insurance covers such a rental.
- What kind of documentation should I present to pick up my rental car? You will need to present a valid Driver's License (valid in the province in Canada where you will pick up to your rental car). If there is a second



driver, such person should also have a valid driver's license. You will also need to present a valid credit card. If you are an overseas resident, you will be required to present a second piece of valid Government issued photo-id such a s a passport.

- Do clients require a credit card to rent the confirmed rental vehicle? Yes. The person in whose name the vehicle is being rented must be in possession of a credit card in his/her name. Clients are required to present the credit card along with their driver's license to rent the car.
- Would the car rental company require a deposit to pick up the rental vehicle? Yes. The car rental company would take an authorization for between \$500 and \$750 (depending on the location and the model of the vehicle) to cover any damages, unpaid toils, fines etc. The authorization will typically auto-cancel within 72 hours of the car being returned to rental deposit on time and in good order. Car Rental companies typically will not accept cash in lieu of credit card.
- Am I allowed to drive my rental car into the United States? You may. However, if you plan to drive into the United States, this intent should be brought to our notice at the time of reservations so we can alert the rental company and secure necessary approval.
- Do rental Car contracts run on a 24-hour contract? Yes. Car rental contracts work on a 24-hour cycle. Your car should be return at or before the drop-off time printed on your rental contract provided to you at the time of pick-up of your rental vehicle. Please make sure to review rental contract, especially the drop off date, time and drop off location before you proceed to the lot to pick up your rental vehicle.
- Can I pick up my rental car in Canada and drop same off in the United States? No. The car must be returned to the drop off point in Canada as confirmed on your reservations.
- Can I pick up my rental car in one Canadian rental location and drop it off at a different rental location in the same city or at a different city? Yes, you can. However, one-way drop off charges will apply. Unless it is included under Inclusions, you will be required to pay the one-way drop off fee directly to the drop-off pick-up or drop-off location (depending on the rental car operator) at the end of your rental.
- What would be the maximum number of persons who can sit in the car? The maximum occupancy in the car is limited to the number of seat belts. The vehicle chart under "Rental Car featured in this package "clearly lays down the number of persons who can be accommodated in a vehicle.
- Are Child Seats/Infant Seats available? Our rental cars do not come with child, infant, or booster seats. These must be pre-booked and even when pre-booked, and confirmed, are subject to availability at the rental depot where you pick up your rental car. We highly recommend you bring your own child, infant, booster seats.
- How many pieces of luggage can be accommodated in the rental car? The information is available under "Rental Car featured in this package".
- Would I require a credit card to check-in at confirmed hotels, lodges, and inns? Yes. Clients are required to present a Credit Card n their name at check-in. Hotel will typically take an authorization on the credit card for between \$500 and \$750 per stay to cover room incidentals and any damage to property. The authorization will auto-cancel within 72 hours of check-out less any incidentals or other charges relating to the room. The hotels will also require you to present a valid Government issued photo id such a s a passport or driver's license. The name on the reservation should match the name on the photo-id you present.
- What is the hotel check-in and check-out times?



Check-in: 4 PM Check-out: 11 AM

- Early Check-in and Late-check-out require prior approval by the hotel. Additional charges, possibly an additional night charge will apply.
- Can I expect to see animals during the tours? On some of the routes you will drive in Canada and the United States, you can expect to see wild animals.
- Wild Animals Is it safe to get close to wild animals? Is it okay to touch them if they appear friendly? Absolutely not. It is not safe to approach wild animals, even if they seem calm and friendly. It is also important not to step out of your vehicle to take pictures of them.
- Should we purchase Travel Insurance? Travel Insurance is highly recommended for all clients. If you choose not to purchase Travel Insurance, you will need to sign a Liability Waiver, as required by the Provincial Travel Authorities. DMCi Inc. sells Travel Insurance to Ontario residents, but non-residents of Ontario or international clients must obtain Travel Insurance in their respective province, state, or country of residence.
- What is the policy in case your client's flight gets cancelled or delayed, or if they are unable to travel and join the tour for other reasons? DMCi Inc., our service providers, employees, contractors & sub-contractors etc. are responsible only for services booked through us. Therefore, your client's inability to travel or join the tour on time due any reasons including but not limited to delayed/cancelled flights, denied boarding, refused admission into the country at the point of entry, delayed/cancelled visas, health conditions, death in the family, etc. are not reasons for a refund or a substitution tour. If your client/s are unable to join the tour or fail to join the tour on time, no refund/substitution tour will be provided. DMCi is not responsible for any disruptions caused by weather, traffic &/or road conditions, cancelled flights, etc. All such circumstances should be covered by their Travel Insurance.

# For More Information on this Tour Package, Operating Dates & Tariffs,

Contact our Destination Specialist @

Email: sales@dmci.ca

Phone: +1 (416) 425 8001 extn 1

www.dmci.ca





























































